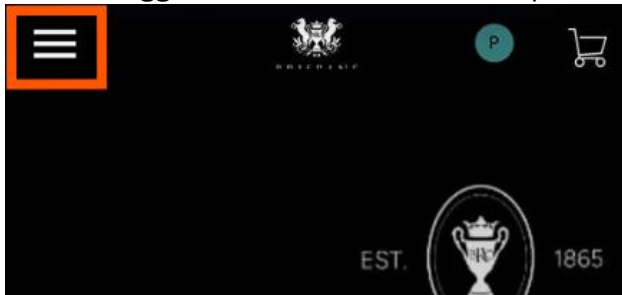


How To Guide

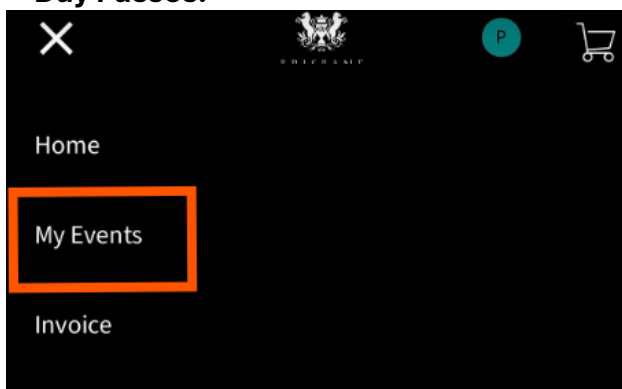
How to download your Digital Membership & FAQs

How do I download my Digital Membership & Day Passes?

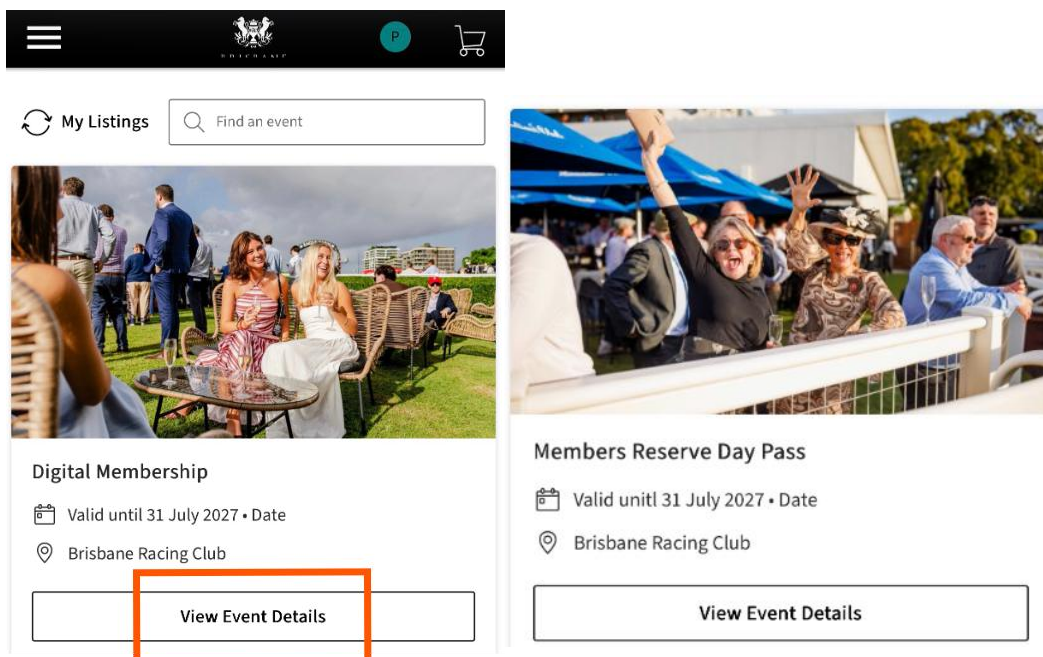
1. Use link on phone – [Member Portal Sign In](#)
2. Sign in using primary email address
3. Once logged in, Select the menu dropdown on the left-hand side.



4. Select **My Events**. You will see **Digital Membership** and **Members Reserve Day Passes**.



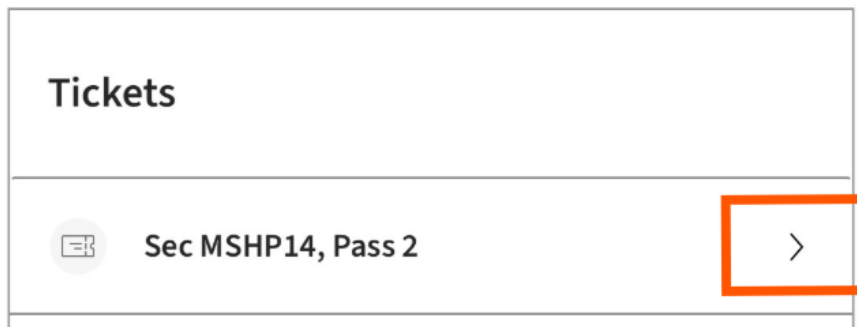
5. Select **“View Event Details”** under the Digital Membership or Members Reserve Day Passes.



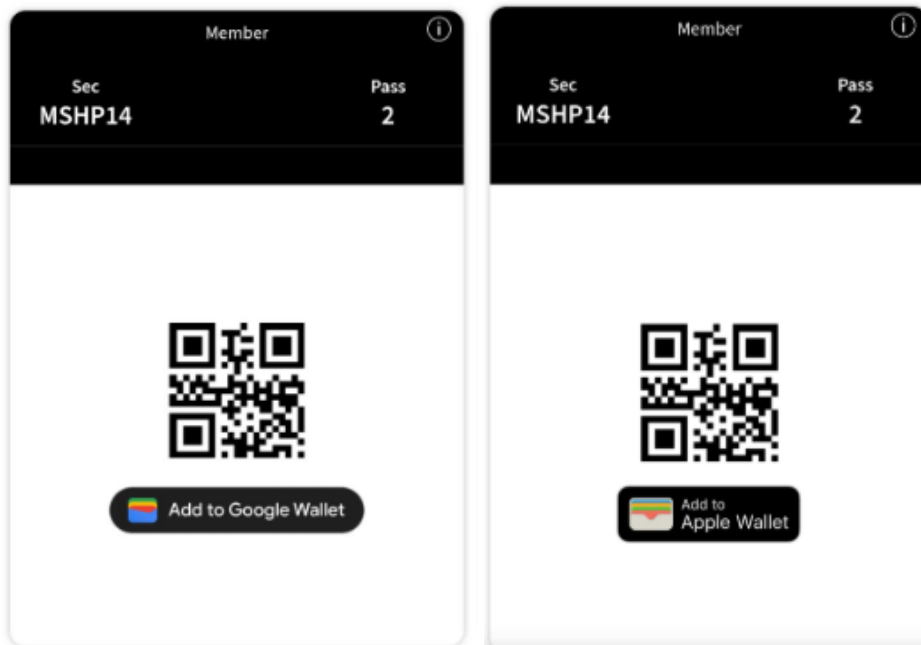
6. Click on the small arrow next to your Ticket.

My Tickets

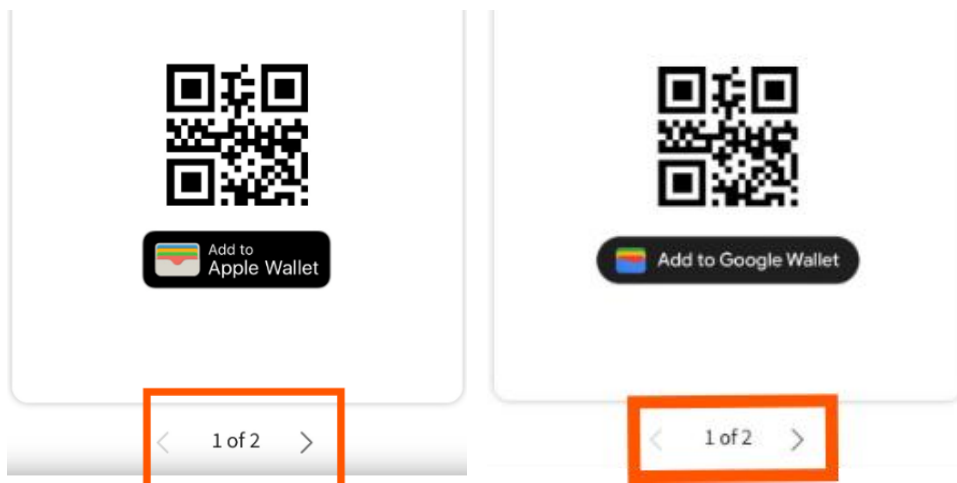

MORE



7. You can now add your Digital Membership to your Wallet



8. If you purchased a Season Guest Card, you will be able to add it in the same window to your wallet. Please use the small arrow at the bottom of the page to navigate to your Season Guest Card.



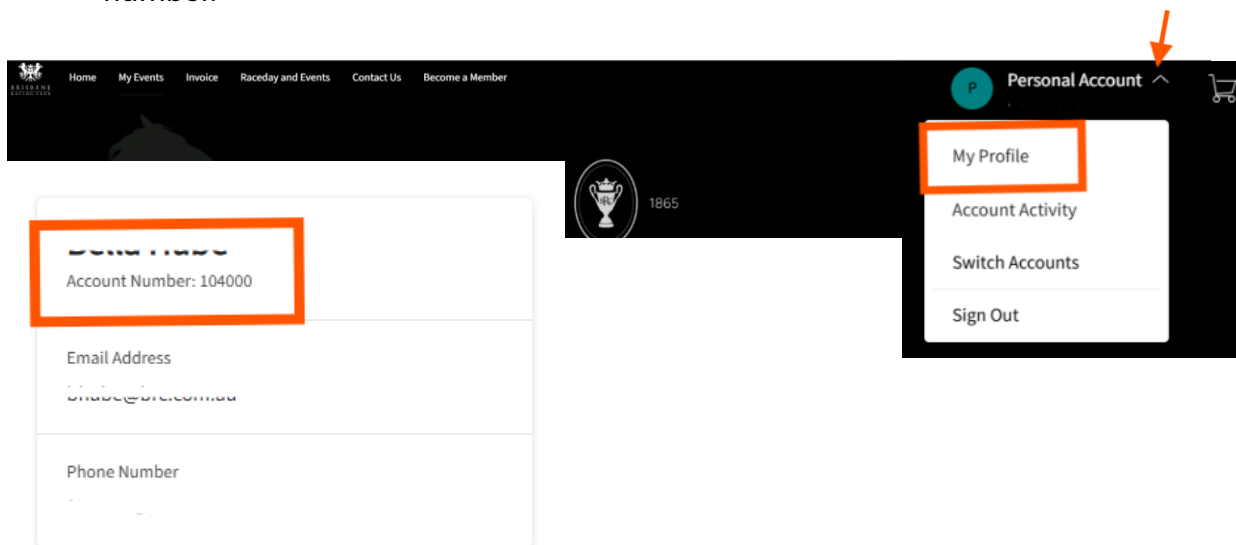
Frequent Asked Questions

Has my Membership Number changed?

- Yes. As we are now using a new ticketing and membership provider, your Member Number has changed.

How do I find my Member Number?

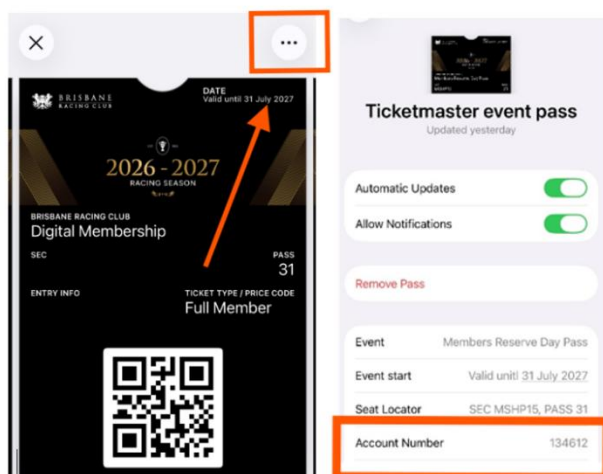
- You can find your Member Number in your new [Member Portal](#) under My Profile. Your Member Number is referred to as your Account Number and it is a 6-digit number.



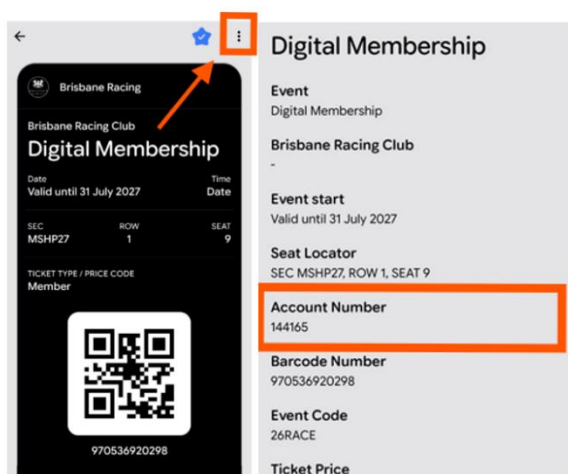
- **Digital Membership**

You can also find your Member Number on your Digital Card by tapping on the screen once then clicking the three dots at the top of the screen. On an iPhone click on “Pass Details” and on Android phones the details will automatically show. Your Member Number is referred to as your Account Number, and it is a 6-digit number.

Apple Phone



Android Phone



I am a member trying to book a table on Ticketmaster but it is asking me for the code?

- The code to use for purchasing race day ticketing and packages is your Member Number referred to as Account Number as well. Codes take roughly one week from purchasing or renewing a membership to upload into the Ticketmaster system.

 BRC Member - Table of 2 in The 10,000 Room with Premium Tapas 
Ticket type limit: 4

Unlock

I don't want to be opted in for auto renewal of my Membership next season.

- Auto renewal of your Membership can be cancelled at any time by contacting membership@brc.com.au.

How do I get a physical member card?

- If you did not purchase a \$20 Member Pack at the time of purchasing or renewing, a physical member card can be purchased from the Members Concierge Desk for \$5 on any Saturday raceday. If you prefer a Member Pack delivered to your postal address, please go to link [HERE](#).

What do the Section, Row and Seat Numbers mean on my Membership?

- This information can be ignored and is only used by Ticketmaster.

My Tickets



MORE

Tickets



Sec MSHP14, Pass 2



I referred a member. How do I get my referral credit?

- If you have referred a NEW member, that Member will need to email membership@brc.com.au advising which member they were referred by, and a \$50 credit will be applied to the referrer's membership